



Customer User Guide

1-Stop Gateway Pre-Receive Advice

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1. HOW TO USE THIS GUIDE

1.1 Confidentiality

The information contained in this document is for Administrators of 1-Stop services only. Copyright remains with 1-Stop. No unauthorised copying or distribution of the document or any part of its contents is permitted.

If you have any questions about the use or distribution of this document, call the 1-Stop Helpdesk on 1300 881 055.

1.2 Purpose of this guide

This guide is for Administrators of 1-Stop's services. It is intended as a:

- training resource when you purchase 1-Stop's services; and
- reference guide, if you need help to perform specific tasks.

Information about solving problems is included at the end of this document. If you need extra help you can:

- check the FAQs in the 'Help' tab on our website at www.1-stop.biz; or
- contact the Helpdesk on 1300 881 055.

1.3 What's new and what's changed

The information contained in this guide is current as at November 2010 and reflects all changes to the user interface up to that date. If you think you may not have the most up to date User Guide, check the downloads available at www.1-stop.biz.

1.4 Technical Guide name and Version number

Updates to User Guides are made each time a new version of the service is released. This is: PRA-CUST-User Guide version 1

2. ABOUT 1-STOP

2.1 Who is 1-Stop?

1-Stop is an information communications technology (ICT) company that provides services to businesses involved in the import and export of goods to and from Australian ports. We are based in Sydney and our services are used all over Australia and in Auckland, NZ. Our customers include:

- terminal operators (stevedores);
- shipping lines;
- Australian Customs Services and Australian Quarantine and Inspection Service;
- container depots;
- importers and exporters;
- freight forwarders and agents;
- road carriers; and
- rail operators.

2.2 What does 1-Stop provide?

Our ICT solutions permit the exchange of data via the web or by electronic data interchange (EDI), for purposes such as container and vessel tracking, vehicle bookings to collect and deliver cargo at terminals, Electronic Import Delivery Orders (EIDOs), Pre Receival Advices (PRAs), invoice and payments systems, and much more. For a full list of our services, go to 1-Stop Services.

2.3 Why use 1-Stop services?

1-Stop services are an important part of the logistics supply chain. We're integrated with ports and terminals all over Australia. Every day our community of users grows.

1-Stop customers enjoy:

- efficient and 'real time' transactions between community members;
- improved data quality;
- clear, visible data about vessel and container movements;
- easy reporting to Australian Customs Services to meet regulatory requirements;
- time and cost savings, thanks to automation of repetitive transactions;
- better ability to respond to their customers; and
- improved business efficiency, due to the 'one-to-many' solution — access one system to do business with many providers.

3. ABOUT PRE-RECEIVAL ADVICE

3.1 What is Pre-Receiveal Advice?

The Pre-Receiveal Advice (PRA) is form detailing a description of a container prepared by an Exporter, Forwarder, Packer or Trucking Company. PRA message is sent to Terminals when Containerised Cargo is bound for Export or Domestic movement. This message is sent to the Loading Port of departure, who will respond with a message (APERAK) indicating that the PRA was accepted or rejected. You need to have an accepted PRA before your container is allowed entry to the terminal.

Currently, the following terminals that use PRAs are:

- Patrick;
- DP World;
- AAT;
- QUBE Logistics (old P&O Automotive and General Stevedoring)
- Hutchison Ports;
- Napier Port (NZ)
- Victoria International Container Terminal.

The benefits to individual exporters and industry have already been well documented, but just to name a few – faster truck turn-a-round times, greater accuracy of information, transparency for all sectors of the transport chain, standardised receival process for both road & rail, and numerous others.

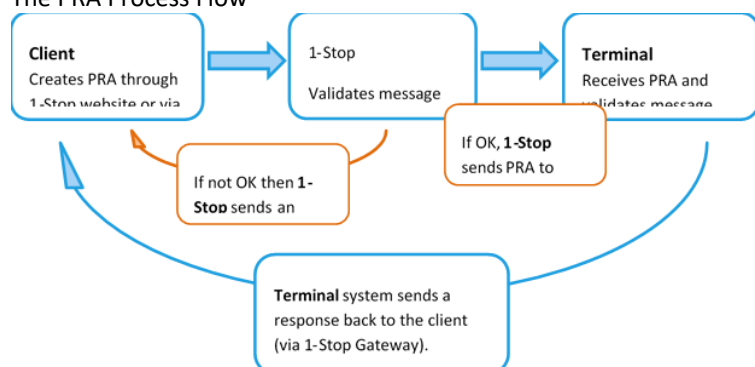
3.2 Who uses the PRA service?

The PRA service is a part of the 1-Stop Gateway service, and is designed for exporters.

There are two ways that exporters can lodge their information:

- Option 1: Utilise 1-Stop website where exporters can key export information direct into the 1-Stop system. This information can be validated against the shipping line booking information. This option is aimed at small to mid-range exporters who do not operate an in-house documentation system that has the ability to generate EDIFACT messaging.
- Option 2: Transmit EDI messages direct into the 1-Stop system. The standard messages are the EDIFACT IFTERA V5.4, 1-Stop CSV or XML file which can be received direct into the 1-Stop system and can be validated against shipping line booking information. This option is targeted at the larger exporters that have the ability to create and transmit EDI messages.

The PRA Process Flow



3.3 Why is the PRA service used?

Automated receipt advice procedures have replaced procedures that were carried out by the exporters or by service providers acting on behalf of exporters eg Freight Forwarder, Transporters.

4. TERMS OF USE

All 1-Stop services have Terms and Conditions of use. If you are a new user of web-based services, you'll be asked to agree to these when you sign in.

Downloadable copies of some of our Terms and Conditions are available on our website at 1-Stop Terms and Conditions.

5. CUSTOMER SYSTEM REQUIREMENTS

5.1 Hardware

To use 1-Stop's online services, customers need:

- 1GHz CPU and above;
- 1GB RAM minimum; and
- a printer for report printing (where required).

5.2 Operating system

1-Stop services are compatible with any operating system with web browser capability. However, Internet Explorer for Windows is the recommended configuration. Functionality may be limited in other browser environments.

5.3 Software

Customers need:

- Internet Explorer Version 7 and above (on Windows operating system);
- and
- an email account with HTML capability for receiving acknowledgements and EIDO responses.

5.4 Communications

You will need:

- internet access (we recommend ADSL or higher; a satellite is recommended for rural users); and
- email SMTP communications.

6. BEFORE YOU START

PRA messages can be sent to the Terminals via the 1-Stop website or through a 3rd party software providers i.e. Ozdocs, Cyber freight, etc. To do so from the 1-Stop website, you must be a paying subscriber.

6.1 Registration

If you haven't already registered for 1-Stop Gateway service, you'll need to do so. You can do this quickly and simply on our website at www.1-stop.biz. Go to the 1-Stop Home page and click on 'Register' in the top right hand corner of the page, above the 'Sign In' box and 'Latest News and Events'.



You will be directed to the **Registration** screen.



Select your Registration Type — you will need to register as a company, as you'll be asked to provide an ABN. Select Australian Registered Company (the Gateway service is only offered to companies with a valid ABN

which is registered in the Australian Business Register). Enter the ABN and click 'Search Australia Business Register'.

Organisation Location

Where is your company located?

☒ Australian Registered Company

☐ Not registered in Australia

Company Name or ABN

Search Results		
	ABN	Registered Trading Name
<input checked="" type="radio"/>	58102573544	1-STOP CONNECTIONS PTY LIMITED

Once the search results are displayed, click on the correct result, and then click **'Next'**.

You'll be asked to choose from a list of 1-Stop Service Families. Choose '1-Stop Gateway' from this list. Choose a Service (subscription type) from the right hand column. Select the subscription service that suits your organisation.

Service Selection

Which 1-Stop services are you interested in?
Once registered, you may add other services as needed.
Note: Each service will have its own additional registration requirements

Service Family

- ☐ MSIC Company Applicant
- ☐ VBS
- ☒ 1-Stop Gateway
- ☐ ComPay
- ☐ ComTrac
- ☐ Customs Reporting
- ☐ Shipping Line
- ☐ Rail
- ☐ 1-Stop Invoicing
- ☐ DP World Customer Portal

Service

Service	Description
<input checked="" type="radio"/> 1-Stop Gateway (Gold)	1-Stop Gateway Subscription with 10-14 users
<input type="radio"/> 1-Stop Gateway (Premium)	1-Stop Gateway Subscription with 15 or more users
<input type="radio"/> 1-Stop Gateway Alerts	Create container alerts via the 1-Stop GateWay. Organisation must have a Gateway subscription to use this service
<input type="radio"/> 1-Stop Gateway (Standard)	1-Stop Gateway Subscription with 1-4 users
<input type="radio"/> 1-Stop Gateway (Silver)	1-Stop Gateway Subscription with 5-9 users

Enter your information into the **Organisation Details** screen, then click **'Next'**.

Organisation Details

* Business Name: 1-STOP CONNECTIONS PTY LIMITED

* Business Type: 3PL

Billing Address

* Email Address: helpdesk@1-stop.biz

* Address 1 / PO Box: PO Box 204

Address 2:

* City: Rockdale

* Post Code: 2216

* State/Territory: New South Wales

* Country: Australia

* Telephone:

Fax:

Website:

Other address

* Email Address: helpdesk@1-stop.biz

* Address 1 / PO Box: PO Box 204

Address 2:

* City: Rockdale

* Post Code: 2216

* State/Territory: New South Wales

* Country: Australia

* Telephone:

Fax:

Website:

[Copy as other Address](#)

Enter the individual details then click **'Next'** at the bottom of your screen.

Next

1-Stop > Registration > Create Organisation

Individual Details

Contact details

* Title

* Job Title

* First Name

* Last Name

* Email Address

* Office Phone

Mobile Number

Fax

Credentials

* Username

* Password

* Confirm Password

Security Questions

* Date of birth

* Password Hint

* Password Answer



Fill in your details then click 'Next' (at the bottom of your screen) again. Once registration is complete, you will see the following message:

1-Stop > Registration > Create User

Registration Confirmation

Thank you, we have received your registration.

1-stop Helpdesk will be in touch with you shortly Please email helpdesk@1-stop.biz or call 1300 881 055

An email (see below) will be sent to you to: • confirm your registration; and • supply you with a user name and password. There will be two attachments: • a 1-Stop Gateway User Guide; and • a direct debit form — you'll need to fill this out and send it back to 1-Stop. At the same time, 1-Stop Customer Service will receive an email advising them of your registration.

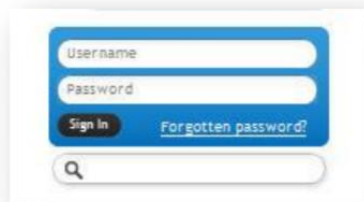
6.2 Trial period

All new registrations receive a 7-day free trial period. Once 1-Stop Connections receives the completed direct debit form, your account is active.

7. GETTING STARTED

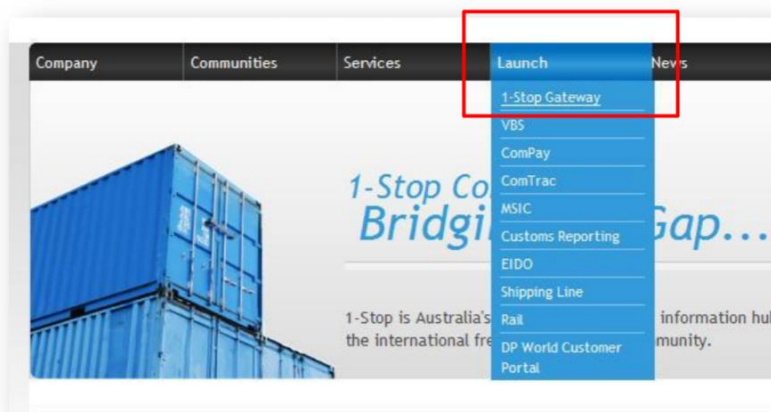
7.1 Logging in

Once your subscription has been activate by the Helpdesk, go to the 1-Stop Gateway **'Sign in'** at the top right corner of the **Home page**. Enter your user name and password. You may be asked to reset your password.



7.2 Gateway Home

Once you've logged in, the bar of tabs across the top of the page will show a **'Launch'** option. Choose **'1-Stop Gateway'** from this list.

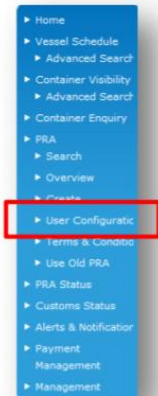


Now you've reached the 1-Stop Gateway Home page. From here you can activate a number of different searches, lodge a Pre Receipt Advice (PRA) or manage your payments. The blue menu bar on the left of the page contains links to all Gateway functions.

8. HOW TO

8.1 How to create a PRA

8.1.1 The User Configuration screen

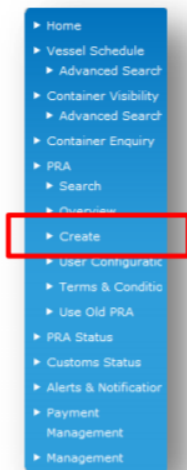


The **User Configuration** screen records the email address that you choose to receive PRA response messages. It's helpful to visit this screen **before** you complete the PRA form. Choose '**Create**' under '**PRA**' in the blue bar on the left of the screen.

Fill in the configuration screen (see below).

PRA - User Configuration			
Generate unique document reference	<input type="radio"/> Sequential Number - start from: 1	<input type="radio"/> Date/Time Reference in (YYYYMMDDHHMMSS)	<button>Add Rule</button>
Notify when document has been accepted	Via EMAIL To debug_1stop@test.1-stop.biz		<button>Remove</button>
Notify when document has been rejected	Via EMAIL To debug_1stop@test.1-stop.biz		<button>Remove</button>
Select Default Load Port	SYDNEY		<button>Remove</button>

8.1.2 Navigate to the PRA screens



There are two ways you can reach the screens that will help you create a PRA. When you perform a vessel schedule search, the result page will offer you a link to creating PRAs via the name of the vessel. Otherwise, choose **'Create'** under **'PRA'** in the blue bar on the left of the screen.

The first time you create a PRA you will be asked to read and accept the Terms and Conditions.

A screenshot of a web browser window displaying the 'PRA Terms and Conditions' dialog box. The title bar says 'PRA Terms and Conditions'. The main content area has a heading 'TERMS & CONDITIONS FOR ELECTRONIC PRE-RECEIVAL ADVICE'. Below this, there is a paragraph of text explaining that the terms and conditions have been modified, specifically mentioning a new clause 19 and changes to clause 23/24. A section titled 'These Terms and Conditions apply to the follow Terminals:' lists various terminals under 'Patrick Terminals' and 'PBO Ports Terminals'. At the bottom, there is a statement 'I have read, understood and accept these Terms & Conditions.' followed by two buttons: 'Yes' and 'No'.

8.1.3 Create a new PRA

A new screen will appear (see below). You'll need to complete the details in this screen then **'Send to the Terminal'**, **'Send and Copy'**, **'Save as a Draft'** or **'Cancel'**.

Create PRA

Vessel Details

Loading Port *
Vessel/Voyage *
Terminal/Wharf
Lloyds No.
Voyage No.
Scheduled
Departure
Start Receiving
Reefer Cutoff
Cargo Cutoff

Consignment Details

Shippers Ref No. *
Category *
Booking Ref No. *
Operator *
Discharge Port *
Final Destination *
Ultimate Destination

Container Details

CC Recipients
Container No. *
+Customs Ref.
Type/ISO Code *
Arrival Mode *
Container Status *
Types
Commodity Code *
Goods Description
Ctr Gross Weight *
Ctr Tare Weight
Cargo Gross Weight

Other Options

Seals

Seal No. 1 *
Seal No. 2
DPI No. 1

Select Seal Type...

Select Seal Type...

Remove Seals

Packaging

Transport
Reefer
Hazardous
Oversized
Oversize Height
Oversize Front
Oversize Back
Oversize Left
Oversize Right

Attachments

Gate-In Alert 50.50: ☐ Load on Vessel Alert 50.50: ☐

Send to Terminal

Send and Copy


Save as Draft

Cancel

Here is some information to help you fill out the form:

Field	Comments
Shipper's Reference No.	Your unique job number. This is used to manage and track the PRA. This number can be whatever you like, many use the container number as their Shipper's Reference number.
Category	For an export container select 'EXPORT'. If an empty container that is to be stored at the Terminal select 'STORAGE'.
Shipping Line Booking Ref No.	The number provided by the Shipping Line or Agent when the cargo booking was arranged.
Shipping Line Operator	The Shipping Line operator on the vessel listed in the drop down list.
Discharge Port	The first Port of Discharge listed in the drop down list. If container is being trans-shipped, enter trans-shipment port here if known.
Final Destination	The final port of discharge from the drop down list. If not available, click on search icon to add additional ports.
Ultimate Destination	The final destination from the drop down list. If not available, click on search icon to add additional locations.
CC Recipients	To have a copy of the PRA emailed to another party, enter their email address by clicking on search icon and then, select the names that you want to send a copy of the PRA. When the PRA is sent to the terminal the copies will also be sent to the CC Recipients.
Container No.	Enter the container number, ensuring all letters and digits are correct. Do not include spaces or dashes. An incorrect container number will cause problems at the terminal gate.
Customs Export Ref.	The 'cleared' Customs Authority Number (CAN). A CAN may be an Export Declaration Number (EDN), Accredited Client Export Approval Number (ACEAN), Consolidated Reference Number (CRN), trans-shipment number or Main Manifest Number (MMN).
Container Type/ISO Code	The ISO (International Standards Organisation) code as it appears on the container. This is the four character code is usually located below the container number on the actual container.
Non-Operating Reefer	Sometimes a reefer container is used for non-refrigerated cargo or it is an Empty container so there will not be any temperature or other reefer settings. In this case check the Non-Operating Reefer check-box.

Arrival Mode at Wharf	How the container is arriving at the terminal, either Road or Rail.
Container Status	The container Full or Empty status.
Tynes	If the container has Tyne pockets for lifting by forklift then select 'Yes'.
Commodity Code	Select the commodity code that describes the goods being carried in the container. If specific code cannot be located, enter GENL/General for General cargo and HAZ/Dangerous Goods for Dangerous cargo. If container is empty enter MT/Empty. A personalised list of codes can be set-up by clicking on the search icon.
Goods Description	Provide a short description of the goods being carried, especially if a generic code has been entered as the commodity code.
Container Gross Weight	Enter the total weight of the container and goods in kilograms (container tare + cargo weight = total weight).
Container Tare Weight	Enter the weight of the container in kilograms (e.g. 20' General is 2250, 40' General is 3720).
Cargo Gross Weight	Enter the weight of the cargo in kilograms (e.g. 10000)

Some parts of the form are predefined with data from the terminal/s' hourly vessel routing/schedule feed but others are a selection of previously used data. If your drop box has this icon  next to it, you can click on this to create a personalised list in the drop down box.

Once all data is entered, click '**Send to Terminal**' to submit the PRA. Alternatively you can click '**Send and Copy**' which will submit the PRA to the terminal and pre-fill the form with the same data except for the container number, weight and seal number.

The PRA will be processed and an ACCEPTED or REJECTED message will be displayed after a few minutes.

Once ACCEPTED the PRA container data will be available in the VBS (Vehicle Booking System) to be attached to a booking.

Note: If you see a status of OVERDUE do not be concerned, this simply means that the terminal is yet to respond and 1-stop has received an alarm notification to follow up with the terminal. Only the most recent PRA submitted with a unique container reference will be recognised by the terminal and VBS.

8.2 How to locate your previous PRAs



Choose '**Search**' under '**PRA**' in the blue bar on the left of the screen.

Fill in the details of your PRA on the **PRA – Search** screen and click **'Search'**;

8.3 How to cancel a PRA

If you have submitted a PRA with a container number that you no longer intend to deliver to the specified terminal, you will need to send the terminal a CANCELLATION PRA.

If a mistake has been made in a previously sent PRA then you can send a REPLACEMENT PRA. There is no need to send a CANCELLATION PRA before sending a REPLACEMENT PRA.

If you want to cancel a PRA, follow these steps.

- Navigate to the Search PRA page (sign in, launch 1-Stop Gateway then choose 'Search' under 'PRA' in the blue bar on the left)
- Search for your previously submitted PRA

Time Sent	Terminal	Type	Shippers Ref./Container No.	Status	User	Operations	Select All?
Thu 15/03/2012 15:41:10	PATRICK, NS, PORT BOTANY	ORIGINAL	GW20-TEST-OOG-PATRICK/ ABCU9999445	OVERDUE	jskurray	Copy Edit	<input type="checkbox"/>
Thu 15/03/2012 15:31:40	DP WORLD, NS, PORT BOTANY	ORIGINAL	GW20-OOG-TEST/ ABCU9999444	REJECTED ERA0257 - OUTOFGAUGE Commodity code must not contain General details - OOG Validation Errors	jskurray	Copy Replace Cancel	<input type="checkbox"/>

In the search results, click 'Cancel' to cancel that PRA • Click 'Send to Terminal' to send the cancellation. You will need to wait for an —ACCEPTED|| response for the CANCELLATION before submitting a new PRA on the

same shipping line booking reference (if the shipping line has restrictions set on how many PRAs can be lodged for this specific booking reference). Only the most recent PRA submitted with a unique container reference will be recognised by the terminal and VBS.

8.4 How to copy an existing PRA?

If you have submitted a PRA with correct data and you have more containers to PRA with similar data you can copy (or click 'Send and Copy' on the main PRA form when submitting the PRA to the terminal) the first PRA and submit another container with the same data in a PRA.



Choose 'Search' under 'PRA' in the blue bar on the left of the screen.

If you want to copy a PRA, follow these steps.

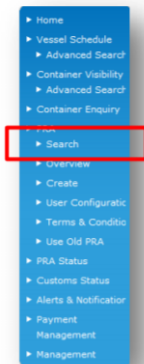
- Navigate to the Search PRA page (sign in, launch **1-Stop Gateway** then choose 'Search' under 'PRA' in the blue bar on the left)
- Search for your previously submitted PRA

Time Sent	Terminal	Type	Shippers Ref./Container No.	Status	User	Operations	Select All?
Thu 15/03/2012 15:41:10	PATRICK, HS, PORT BOTANY	ORIGINAL	GW20-TEST-OOG-PATRICK/ ABCU9999445	OVERDUE	jskurray	Copy Edit	<input type="checkbox"/>
Thu 15/03/2012 15:31:40	EP WORLD, HS, PORT BOTANY	ORIGINAL	GW20-OOG-TEST/ ABCU9999444	REJECTED ERR40257 - OUTOFGAUGE Commodity code must not contain General details - OOG Validation Errors	jskurray	Copy Replace Cancel	<input type="checkbox"/>

- In the search results, click 'Copy' to copy that PRA. You will be shown the screen as if you were to create a new PRA but most of the fields will be prefilled.
- Click 'Send to Terminal' to send the the new PRA.

8.5 How to replace an existing PRA

If you have submitted a PRA with incorrect data you do not have to cancel it before resubmitting the correct data in a PRA. You will need to send the terminal a REPLACEMENT PRA. Do not cancel a PRA if you intend to deliver this container number to this terminal. Instead, send a REPLACEMENT PRA to the terminal for the same container.



Choose **'Search'** under **'PRA'** in the blue bar on the left of the screen.

If you want to replace a PRA, follow these steps.

- Navigate to the Search PRA page (sign in, launch **1-Stop Gateway** then choose **'Search'** under **'PRA'** in the blue bar on the left)
- Search for your previously submitted PRA

- In the search results, click '**Replace**' to replace that PRA. You will be shown the screen as if you were to create a new PRA but most of the fields will be prefilled.
- Click '**Send to Terminal**' to send the the replacement PRA.

9. SOLVING PROBLEMS

The information below is also available on the website under FAQ's

9.1 Do Stevedores accept hard copy ERAs?

The stevedores will no longer accept hardcopy ERAs at the major terminals for FULL containers. In the case of an either the 1-Stop or terminal systems unavailability, the terminal may revert back to paper based processing but this would only be done as a last resort. PRAs are mandatory for all major DP World and Patrick (and CSX-Adelaide) terminals. These include Sydney - Port Botany, Brisbane – Fisherman Island, Melbourne-East and West Swanson terminals, Fremantle and DP World Adelaide (not via 1-Stop).

9.2 Is there a cost associated with lodging PRAs electronically?

There will be no transaction cost associated with lodging PRAs through the 1- Stop system. There is an annual subscription fee to join 1-Stop if you want to use the 1-Stop website to submit the PRAs and there are many other services available on our site included in the subscription.

9.3 Is it necessary to complete individual PRAs for empty containers?

For the time being you are not required to complete an individual PRA for an empty container, however, PRAs are accepted for empty containers and although the PRA for empties are not mandatory, it will speed up processing at the terminal if a PRA has been submitted.

9.4 Do exporters have any alternatives other than the 1-Stop web system to submit PRAs to the terminals?

Yes. You can send EDI messages direct from your system to the 1-Stop system or use other software suppliers or other value added networks.

9.5 Are we able to amend or adjust a PRA once the container

has been received into the terminal?

No further change can be made to PRA information once the container has been received into the terminal unless it is made through the respective shipping line.

The 1-Stop system does not allow for any alterations once the container has been received in the terminal gate.

9.6 Does this system check the validity of CAN or EDN's?

The 1-Stop Gateway does validate an EDN and CAN with the Customs systems.

9.7 Will the transport company need to access this system?

Unless your transport company is willing to lodge PRAs on your behalf, there is no need for them to have access. You can also send a copy of the PRA to your transport company by including their e-mail address on the web screen.

9.8 Does the VBS system identify when the PRA is ACCEPTED by the terminal?

The Vehicle Booking System (VBS) does links into the 1-Stop Gateway to cross check export container numbers.

9.9 What impact will this have on late receivals?

The same procedures will apply with late receipt containers that are currently in place. All late receipt containers must be advised to the shipping line and relayed to the terminal on the —Late Receipt List|| in order to gain access into the terminal.

9.10 How far in advance can a PRA be submitted?

PRA's are only accepted within 14 days of the Cargo Receipt Start date which can be up to 10 days prior of vessel departure date.

9.11 What happens if I —rolll my container to another vessel?

If the container has already been received then normal procedures would need to be followed – advise the shipping line in writing who in turn would make the necessary arrangements. If the container has not yet been received at the terminal then you must cancel the first PRA and submit a new one with the new vessel information.

9.12 Will transport companies still receive a container receipt on departure from the terminal?

Yes, the same practice will apply as at present. Normal receipt procedures will be adhered to.

9.13 Do transport companies still require a paper copy of the ERA to lodge at R&D?

No, this isn't necessary. However some transport operators prefer to carry this documentation as a cross check to verify what they are carrying. All that will be required to quote at R&D is the container number and this will be sufficient. You can download the PRA (hardcopy) from the 1-Stop website when you complete a PRA.

10. WHERE TO GET HELP

Help is available:

- from the FAQs in the 'Help' tab of our website www.1-stop.biz ;
- by email to helpdesk@1-stop.biz; and
- from 1-Stop Helpdesk on 1300 881 055.

11. GLOSSARY

11.1 Common reasons for PRA rejection

Code	Rejection Message	PRA Section	Cause/s	How to Correct
ERA0090	Port of Loading is Invalid for this Lloyds / Voyage Combination	Vessel details	The loading terminal you have specified may not have the vessel/voyage combination you have selected, in their schedule, OR there may be leading or trailing characters on the voyage number that you have not included.	Check the vessel schedule in 1-Stop Gateway. If your vessel is not available for your load port, contact the terminal to have it added, OR enter the voyage number EXACTLY how it appears in 1-Stop Gateway.
ERA0909	OOG Dimensions must not be greater than 999 cm	Over-dimensional Details	The value you have entered for the out of gage measurements is too high.	If you know that the value is definitely over 999cm, submit with 999cm and contact the terminal to amend at their end.
ERA0043	TOO LATE CONTAINER ALREADY AMENDED BY TERMINAL		Amendment to your PRA has been completed by terminal manually	No Corrections can be done at this point. Contact the terminal to confirm that the details of

STAFF				your PRA are correct in their system.
ERA0122	A REEFER setting must be specified	Reefer details	No temperature has been entered.	<p>Enter the temperature setting and resubmit the PRA.</p> <p>On the 1-Stop website, only, if the reefer container doesn't have a temperature because it is empty and is a non-operating box then click of the Non-Operating Reefer check box and resubmit.</p>
ERA0127	Container Tare Weight + Cargo Gross Weight must equal Container Gross Weight	Container Details (Weight)	The values you have entered in the Tare and Cargo gross do not equal the gross container weight.	Correct the values so that the Tare Weight and Cargo Gross Weight equal the Container Gross Weight.
ERA0146	Commodity MT must not have a CAN	Customs Export Ref	Empty containers do not require a Customs Export Declaration number.	Remove the number and resubmit the PRA.

ERA0209	Commodity MT must have EMPTY container status	Container Details (Commodity Code)	The commodity code you have entered conflicts with the Empty/Full Status of the container you have entered.	If the container is empty, the commodity code must be changed to 'MT'. If the container is Full, please select a different commodity code.
PBL0004	Booking Found, all container slots are FULL	Shipping Line Booking number	The number of PRAs submitted exceeds the number of containers on the Shipping Line Booking. Some shipping lines count the number of PRAs against their booking lists so if you submit more containers than were originally booked through the shipping line this error will occur.	Check the number of PRA's submitted. Cancel PRA's that should not be on the list. If the same container is submitted twice without a CANCELLATION then they may have been counted so wait for an ACCEPTED response for the cancelled PRA before submitting another PRA.
PBL0014	Could not match PRA to a Booking in the Booking List	Shipping Line Booking number	Shipping Line has not submitted your booking details to 1-Stop.	Contact the Shipping Line you have the booking with and prompt

				them to send the booking details to 1-Stop.
PBL0013	Discharge Port does not match Booking Discharge or Final Discharge Port	Shipping Line Booking number	Shipping Line Booking shows a different discharge/final destination port to what you have entered in your PRA.	Check your booking details and match up with your PRA. If there are any discrepancies, correct them and resubmit the PRA.
PBL0002	Matching Booking Reference not found	Shipping Line Booking number	Shipping Line has not submitted your booking details to 1-Stop.	Check your booking details and match up with your PRA. If there are any discrepancies, correct them and resubmit the PRA.
PBL0001	Could not find matching Booking List SL/Lloyds/Voyage	Shipping Line Booking number	Shipping Line has not submitted your booking details to 1-Stop.	Check your booking details and match up with your PRA. If there are any discrepancies, correct them and resubmit the PRA.
ERA0032	Invalid ECN/CRN/CAN	Customs Export Ref	The Customs Export Declaration Number is invalid.	Check that you have entered the number correctly; if it is correct, contact Customs to check the status of the EDN.

ERA0012	Lloyds number not defined	Loading Terminal	Your PRA has been submitted to the incorrect loading terminal.	Check the vessel schedule in 1-Stop Gateway. Check that you have selected the correct terminal for this vessel. If not, correct the Loading Terminal Code and resubmit.
ERA0014	Voyage number not defined	Loading Terminal	Your PRA has been submitted to the incorrect loading terminal.	Check the vessel schedule in the 1-Stop Gateway. Check that you have selected the correct terminal for this vessel. If not, correct the Loading Terminal Code and resubmit.
ERA0017	Vessel not calling at discharge port	Discharge Port / Vessel Schedule	The discharge port you have selected is not listed as a valid discharge port for the vessel you have selected.	Check the vessel schedule in the 1-Stop Gateway. Check that you have selected the correct terminal for this vessel. If not, correct the Loading Terminal Code and resubmit.
ERA0019	ISO size/type not defined	Container Details (ISO	The container ISO Code you have	Check the ISO code on the

		Code)	entered is invalid.	container and re-submit the PRA with the correct code.
ERA0021	Operator not defined	Shipping Line	The line operator code you have entered is invalid.	Check the vessel schedule for the correct code for your Shipping Line. Amend the PRA to show the correct details and resubmit.
ERA0022	Operator not shipping on vessel/voyage	Shipping Line	The line operator you have selected is not listed as a valid line operator for the vessel you have selected.	Contact the Shipping Line you have the booking with and let them know that they are not listed as a line operator on this vessel/voyage. They will contact the terminal to have themselves added to this list.
ERA0027	Commodity code not defined	Container Details (Commodity Code)	The commodity code you have entered is not valid.	Check the commodity code you have entered and ensure that it is correct before resubmitting.
ERA0030	Over-dimensions not supplied for	Over-dimensional	Over-height and over-width	All 5 over dimension

	out-of-gauge cargo	Details	measurements have not been entered in your PRA.	measurement are required even if the value is 0.
ERA0031	CAN/Exemption Code not supplied	Customs Export Ref	You have not provided a Customs Export Declaration number.	The CAN or other Customer number (Data entry help for more info) must be supplied.
ERA0040	Container already in terminal		Container is physically in the terminal already, OR the last time the container was shipped, the terminal did not remove the container from their system.	Confirm that the container number is correct and if it is, contact the terminal and request that they remove this container from their system to enable you to send another PRA.
ERA0042	Cancel denied, container not pre-advise		This is returned when you are trying to submit a CANCELLATION for a rejected or deleted PRA.	You do not need to cancel rejected /deleted PRAs; the terminal only retains information on latest ACCEPTED PRAs.
ERA0057	Terminal not defined	Loading Terminal	The terminal code you have entered is invalid.	See FAQ on our website and select a code from the list of terminals which accept PRAs.

ERA0071	Weight outside limits	Container Details (Weight)	The weight of your container exceeds the max weight for the terminal you have selected.	Contact the terminal and check their weight restrictions.
ERA0908	Pre-advise too early, not allowed at this time	Vessel Schedules	Some terminals have time restrictions on when PRAs can be submitted. E.g. CONFR allow PRAs to be submitted 5 days before the vessel ETA.	Submit the PRA on a day which is closer to the ETA.

11.2 Container ISO-Codes

New ISO	Old ISO	L x W x H (ft)	Size (ft)	Description of container
20G0	2000	20 x 8 x 8	20'	general container
20G1	2010	20 x 8 x 8	20'	general container with ventilation holes
20H1	2040	20 x 8 x 8	20'	port hole reefer container
20T0	2070	20 x 8 x 8	20'	tank container
22G0	2200	20 x 8 x 8,5	20'	general container
22G1	2210	20 x 8 x 8,5	20'	general container with ventilation holes
22V0	2213	20 x 8 x 8,5	20'	highly ventilated container
22RO	2230	20 x 8 x 8,5	20'	integral reefer container
22R1	2232	20 x 8 x 8,5	20'	integral reefer/heated container
22H2	2242	20 x 8 x 8,5	20'	thermal insulated external container

22U0	2250	20 x 8 x 8,5	20'	open top container
22U1	2251	20 x 8 x 8,5	20'	open top container - removable top
22P1	2261	20 x 8 x 8,5	20'	flat rack with fixed ends
22P2	2262	20 x 8 x 8,5	20'	flat with fixed corner posts only
22P3	2263	20 x 8 x 8,5	20'	flat with collapsible ends
22P5	2265	20 x 8 x 8,5	20'	open sided container
22T0	2270	20 x 8 x 8,5	20'	tank container - non dangerous liquid
22T5	2275	20 x 8 x 8,5	20'	tank container
22B0	2280	20 x 8 x 8,5	20'	dry bulk container
25G0	2500	20 x 8 x 9,5	20'	general high cube container (9,6)
25R1	2532	20 x 8 x 9,5	20'	integral high cube reefer container (9,6)
28U1	2650	20 x 8 x 4	20'	half height open top container
26T0	2670	20 x 8 x 4	20'	half height tank container
28P0	2960	20 x 8 x 4	20'	platform flat
42G0	4300	40 x 8 x 8,5	40'	general container
42G1	4310	40 x 8 x 8,5	40'	general container with ventilation holes
42V0	4313	40 x 8 x 8,5	40'	highly ventilated container
42RO	4330	40 x 8 x 8,5	40'	integral reefer container
42U1	4350	40 x 8 x 8,5	40'	open top container
42U1	4351	40 x 8 x 8,5	40'	open top container with removable top parts
42P1	4361	40 x 8 x 8,5	40'	flat rack with fixed ends
42P2	4362	40 x 8 x 8,5	40'	flat with corners posts only
42P3	4363	40 x 8 x 8,5	40'	flat with collapsible ends
42P5	4365	40 x 8 x 8,5	40'	open sided container
42B0	4380	40 x 8 x 8,5	40'	dry bulk container
45G0	4500	40 x 8 x 9,5	40'	general container high cube (9,6)
45R1	4532	40 x 8 x 9,5	40'	integral reefer container high cube (9,6)

48U1	4650	40 x 8 x 4	40'	half height open top container
48P0	4960	40 x 8 x 2	40'	platform flat

11.3 Terminal Codes

These terminals have an EDI relationship with 1-Stop Connections, and can accept electronic PRAs. If you're interested in a terminal and it is not listed here, then do not attempt to send a PRA there, instead you will need to contact that terminal directly.

Code	Port	Terminal Name
AUSTRALIAN AMALGAMATED TERMINALS:		
AATPK	Port Kembla	AAT Port Kembla
AATFI	Brisbane	AAT Fisherman Island
PATRICK TERMINALS:		
ASLPB	Sydney	Patrick Port Botany
PTFIT	Brisbane	Patrick Fisherman Island T7
ASES1	Melbourne	Patrick East Swanson
NTLWD	Melbourne	Patrick Webb Dock East
ASLFR	Fremantle	Patrick Fremantle
PTBEL	Launceston	Patrick Bell Bay
DP WORLD TERMINALS:		
CTLPB	Sydney	DP World Port Botany
CONFI	Brisbane	DP World Fisherman Island
CONWS	Melbourne	DP World West Swanson
CONFR	Fremantle	DP World Fremantle
QUBE Logistics (old P&O AUTOMOTIVE & GENERAL STEVEDORING):		
CONMEL	Melbourne	P&O Automotive & General Appleton Dock
CONDW	Darwin	P&O Automotive & General Darwin Terminal
POPFRB	Fremantle	P&O Automotive & General Fremantle Terminal